

# STATEMENT OF PATIENTS' RIGHTS

- ~ Every patient will be provided a written statement of patient rights and responsibilities at the time of the first appointment.
- ~ Every patient will be treated with dignity and respect.
- ~ Every patient will be assured that all patient information is kept confidential.
- ~ Every patient will be afforded all of his rights and privileges guaranteed by State and Federal laws.
- ~ Every patient has the right to know the name, professional status and function of those behavioral health care practitioners involved in his/her care and treatment.
- ~ Every patient will be provided with a complete, easily understood explanation of his/her condition.
- ~ Every patient will receive assistance with respect to knowing and understanding his/her benefits.
- ~ Every patient will be involved in decisions involving his/her treatment.
- ~ Every patient will be informed of the consequences of refusing treatment and/or not complying with prescribed treatment.
- ~ Every patient will be informed of the complaint, grievance and appeal processes should a dispute arise over treatment and/or claims.
- ~ Every patient will be afforded every reasonable consideration to accommodate his/her cultural, language or gender preferences.
- ~ Every patient will be provided with sufficient information to enable him/her to render informed consent to treatment except in emergencies.